

Organizational Best Practices



leadership in action

The 10 most important things to consider when growing and inspiring a team

www.liatraining.com

POLICIES

Well written policies grow personnel and positively impact the workplace.

MORALE

Ensure employees can say they feel important and their input valuable.

LEADERSHIP

Continually challenge your leadership with new and ongoing training.

CONFLICT

Conflict is positive and breeds innovation. Encourage it, but manage it well.

MISSION

Ensure your mission statement is known, understood, and lived within your team.

CULTURE

Team culture should mirror the company mission statement.

LOYALTY

Strive to attain employee loyalty and understand the difference between it and employee satisfaction.

CUSTOMER SERVICE

Focus on it both internally and externally with loyalty as the goal.

MINDSET

Every person in the organization should understand and adopt a mindset of succession training.

EMOTIONAL INTELLIGENCE

It's the basis, at every level, for all professional progress and growth

Contact us today to discuss how you can address these critical behaviors and strengthen the links between your team and success.

You can reach Ian @ 815.985.5030 or Karen @ 815.494.0600